

# Terms and Conditions for Temple Cottage

## **The tariff seasons are:**

**Low season** – November to early March **excluding** Christmas and New year periods, see our website for the exact dates and tariffs.

**High season** – Christmas and New year and early March until the end of October, see our website for the exact dates and tariffs.

## **Arrival and departure days:**

All weekly or multiple week bookings are from Saturday to Saturday.

Short breaks of at least 3 days are available in low season.

## **Deposits and payments:**

A deposit of £100 to secure the reservation is payable within 2 weeks of a provisional booking. Deposits can be paid by BACS or cheque.

Outstanding balances are due at least one month prior to arrival date and again can be paid by BACS or cheque. If no balance is received within one month then the deposit is non-refundable.

We do not accept card payments due to the processing costs.

## **Arrival & departure times:**

The accommodation will be available for arrival from 4pm on your day of arrival. On arrival the door will be unlocked and the keys left on the table in the lounge with the information pack.

Departure time is 10am. If you plan to leave before this please let us know and leave the keys on the lounge table.

## **Cancellation policy:**

If a booking is cancelled your deposit is non-refundable unless we can re-let the property for the full term that you booked. If the property is re-let then your deposit and balance (if paid) will be returned. Therefore, we recommend taking out travel insurance.

## **Mobile phones and Wi-Fi:**

There is poor mobile phone reception in Dervaig and the best coverage on the west of Scotland is by Vodafone. There is a public phone box just across from the village church.

The cottage has free Wi-Fi. However, the internet service is poor in the village and can at times be slow. The WEP password key can be found in the information pack in the cottage.

## **Smoking and pets:**

Sorry but smoking and any pets including dogs are **not allowed** in the cottage.